

WS. 03478A-08.0608



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 78782

Date: 5/7/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission
DOCKETED

MAY 12 2009

Complaint By: **First:** Richard L. **Last:** Watson

Account Name: Richard L. Watson

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Far West Water & Sewer, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following correspondence:

Dear Sir/Ms,

This is the third comment/complaint that I have sent to this Commission. I am wondering why it is taking so long for this sewer rate increase "travesty" to be investigated and reconciled. The rate increase, both the first request and the emergency request are totally without merit and should be summarily rejected. There is no reason that the sewer rates in the unincorporated areas of Yuma County should be any higher than those in the city of Yuma. It is now well known that the owners of Far West Water & Sewer have mishandled this sewer district for years, both financially and in sewer operations. They should not be rewarded for this mishandling of this company by foisting their problems on the citizens of Yuma County.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

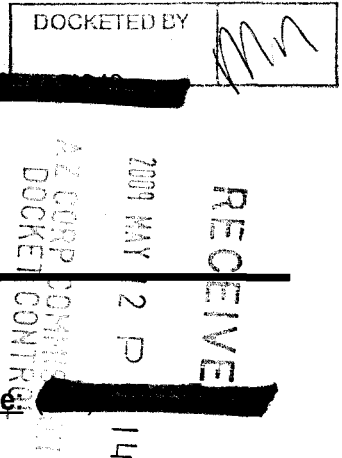
5/08

I spoke with customer @ 1222 hours and acknowledged the fact that we did receive his correspondence. I explained to customer that the process of a proposed rate is lengthy due to all that it entails with attorneys, staff, interveners, etc and the Hearings.

Customer understood and appreciated me explaining this to him.

Customer is against this proposed rate increase as this is unprecedented. Customer unhappy with the fact that the expenses that this company keeps are extremely high. Customer is not at all in favor of this company receiving any kind of a rate increase at this time.

I told customer that I would enter his Opinion into our database for the record and would have his Opinion docketed so that the Commissioners would have an opportunity to read his concerns prior to making their



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decision. FILE CLOSED.

I emailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Far West Water & Sewer, Inc.- Docket No. WS-0347A-08-0608. FILE CLOSED.

End of Comments

Date Completed: 5/8/2009

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